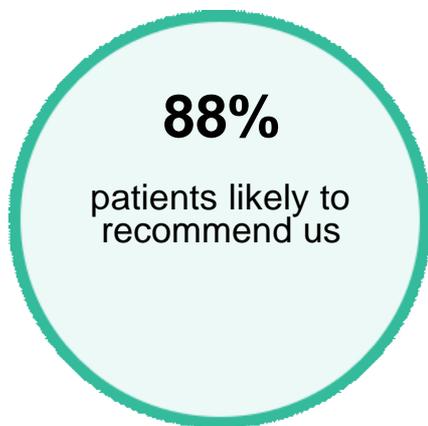


# The Harvey Practice

## Patient Feedback

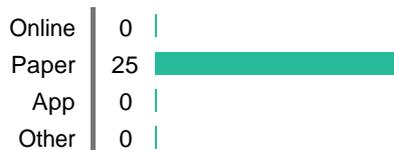
March 2017

**25** patients left us feedback.

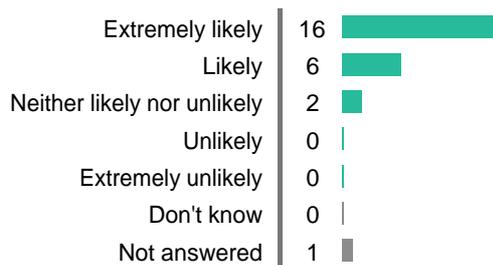


*(12% didn't answer or gave a neutral response)*

### Spread of responses



### How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



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### Can you tell us why you gave that response?

We have always experienced excellent service here. With 2 young children it is important to be seen if needed. I have never felt I am wasting time or should not have come. However, I am aware of how strained the health service is and think you do an amazing job despite this.

This GP Practice is very friendly and helpful!

Dr Hussain is friendly and listens carefully. I do often feel rushed, but I understand the time constraints.

Can be difficult to get an appointment, but Doctors and staff are always helpful.

Since being registered with The Harvey Practice I have received excellent primary and follow-up care.

Because all the Drs are so nice, they are very kind and helpful and always have time for me. The receptionists are very good too.

Reception are very helpful in getting appointments. GPs never seem to indicate I am wasting time. Overall Friendliest and Professionalism.

I have always been looked after very well and have confidence in the surgery.

Dr Stephens always goes above and beyond his duty.

Personal preference down to the individual.

Very helpful Practice and friendly, always do their best for you.

Can usually get an appointment when required and follow up appointments too.

Everyone is always helpful and polite.

Always very helpful and accommodating when changing any appointments. Very friendly.

Always had a good, thorough experience. Dr Lawrence is fantastic - very professional.

Not enough Doctors.

Quick response for appointments, friendly Reception staff, Knowledgeable Doctors.

Good Practice. However check in computer never accepts my details.

Friendly staff. Excellent treatment and advice. Thank you very much.

Friendly service, surgery not to big.

I have found the staff and doctors very professional and courteous. Service provided is excellent.

All staff are extremely friendly and helpful. Also can generally get a good appointment within good time.

They are all fantastic!

Patient very impressed with Health Check - Very thorough.

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### Positive comments

None currently reviewed for this month.

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### Negative comments

None currently reviewed for this month.