

# The Harvey Practice

## Patient Feedback

December 2019

6 patients left us feedback

**83%**



patients likely to  
recommend us

**17%**

patients unlikely to  
recommend us

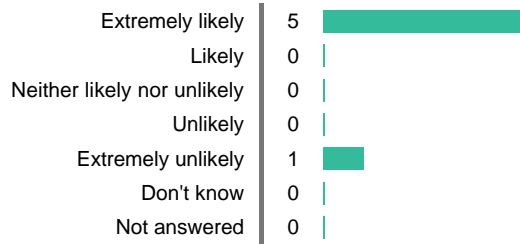
*(0% didn't answer or gave a neutral response)*

### Spread of responses

Online	1	
Paper	5	
App	0	
Other	0	

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**How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?**



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**Can you tell us why you gave that response?**

Having been a patient under this practice for over 30 years I can never fault the service we receive. Your reception staff are very helpful and your team of GPs and Nurses excellent. You have always looked after us and made us feel safe.

Amazing doctors and brilliant staff. Always helpful.

Helpful receptionists, great medical staff

Brilliant service. Never had a problem getting appointment. Triage system works really well.

Always able to get an appointment when needed. V. happy.

On 14 September 2019 I asked if certain information about me was still being stored in the Harvey Practice's archive. To date I have not received a response.

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**Positive comments**

None currently reviewed for this month.

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**Negative comments**

None currently reviewed for this month.