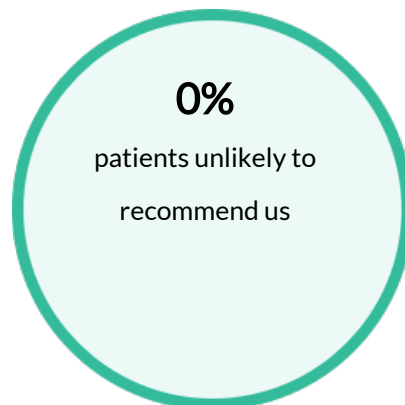
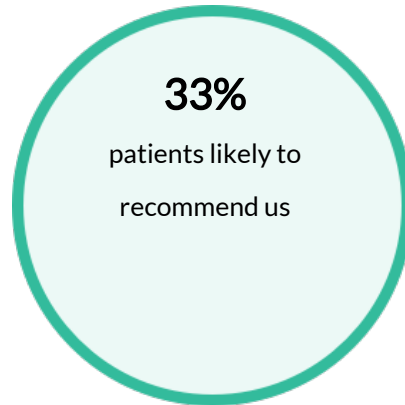


# The Harvey Practice

Patient Feedback

## July 2021

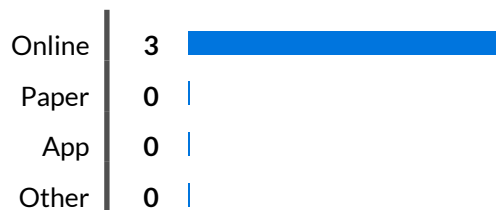
3 patients left us feedback



*(67% didn't answer or gave a neutral response)*

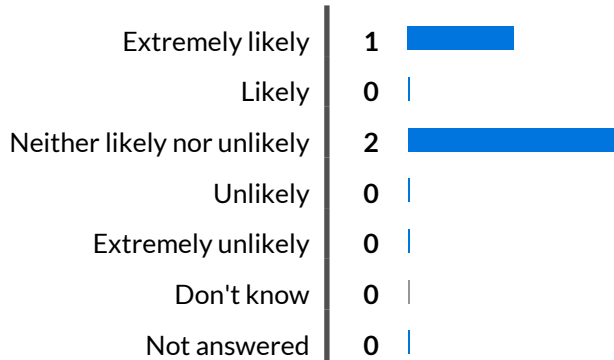
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### Spread of responses



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## How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



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## Can you tell us why you gave that response?

Very easy to speak to a doctor if you are truly ill. Doctors, Nurses and staff are kind and understanding  
I am having difficulty in registering for the computer system. confusing messages from other services interrupt the system. messages saying this is a scam etc. is it safe to use? I feel that I am being a nuisance when attempting to get through the telephone questionnaire. Press this button or that button etc. Bring back the friendly receptionist. I still do not know if my request for my repeat prescription tablets has been dealt with and I am without any tablets now.

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## Positive comments

None currently reviewed for this month.

## Negative comments

None currently reviewed for this month.